

NORTH SHORE DISPATCH CENTER

****Public Safety Dispatch Serving Glendale, Shorewood, Whitefish Bay and North Shore Fire Dept.****

5300 North Marlborough Drive, Whitefish Bay, WI 53217-5344 (414) 962-4619 or Fax (414) 962-4797

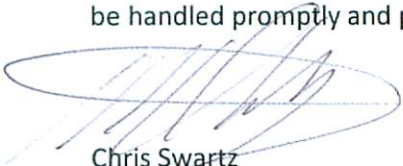
PRESS RELEASE

Friday, November 18, 2011

The North Shore Public Safety Commission has successfully provided 911 public safety answering dispatch services to the City of Glendale, the Villages of Shorewood and Whitefish Bay and the communities served by the North Shore Fire Department since 1992. The center has always provided and will continue to provide the best possible service that is benchmarked with industry standards to the residents of the North Shore communities.

The Commission has a practice of not discussing personnel issues in the public. Personnel issues often involve sensitive matters. The Commission takes the issue at hand seriously and has been handling the related matters using a progressive discipline philosophy that is often used in all types of employment settings. Advice from our legal counsel is being followed and the situation is closely being monitored by center management.

The Commission wants to assure the public that the performance of one employee does not represent that of the other employees of the North Shore Public Safety Commission. Calls for service continue to be handled promptly and professionally at the dispatch center.



Chris Swartz
President

North Shore Public Safety Communications Commission